



## FREQUENTLY ASKED QUESTIONS

### **Why should I use MyOSH Patient Portal?**

MyOSH Patient Portal is available to all OSH patients allowing you to access your personal health information such as labs and radiology.

### **How do I sign up for MyOSH Patient Portal?**

There are 3 ways to sign up for your MyOSH Patient Portal:

1. Self-enroll online at <https://oklahomasurgicalhospital.com/patient-portal>
2. Contact the OSH Enrollment Office at 918-477-5044.
3. Go to the hospital, and enroll in the Admissions office.

### **How soon can I see my test results?**

Your visit information should be available immediately.

### **Can I access my child or parent's health information?**

If you manage the health of a patient, talk to the patient's health care provider during the next visit to receive a personal invitation to Oklahoma Surgical Hospital. Self-enrollment is not currently available to caregivers or guardians.

### **Who else can access MyOSH Patient Portal?**

Only you and anyone you choose to give your login credentials.

### **What if I need additional medical records?**

Contact our Medical Records office at 918-477-5038 or visit [oklahomasurgicalhospital.com/patients-visitors/](https://oklahomasurgicalhospital.com/patients-visitors/) and click on the Medical Records tab. Scroll down to download our Release of Information Authorization Form. Print and complete the form and submit it along with a copy of a valid photo ID via your preferred method.

1. Email [recordsrequest@oksurg.com](mailto:recordsrequest@oksurg.com)
2. Fax it to the Medical Records office at 918-477-5050
3. Bring it to the Medical Records office, located in our first floor lobby
4. Mail it to Oklahoma Surgical Hospital, ATTN: Medical Records, 2408 E 81st St S, Suite 300, Tulsa OK 74137

### **What do I do if I forgot my password?**

Please contact the Cerner Support Line at 877-621-8014.

### **Who do I contact if I need additional Patient Portal support?**

During normal business hours, contact an Oklahoma Surgical Hospital Representative at 918-477-5021.

